

# GWP ToolBox: Knowledge Sharing Tool

*Danka Thalmeinerova, Global Water Partnership  
Toward the 6<sup>th</sup> World Water Forum: Cooperative Actions for Water Security  
Tashkent, May 2011*

# Challenges in Knowledge Chain

- Processes

- Knowledge Identification
- Knowledge Acquisition
- Knowledge Storage
- Knowledge Refinement / Analysis
- Knowledge Integration
- Knowledge Dissemination
- Knowledge Application

- Enablers

- Knowledge System
- Knowledge Culture
- Organizational Memory

...in cooperation with knowledge partners

Intervention of GWP

# Challenge in GWP



Picture from V.Pangare: *Global Perspectives on IWRM*, 2006

## Barriers in Knowledge Chain in IWRM

- Technical
- Administrative
- Bureaucratic
- Political



It takes time and resources





COI

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IWRM

WHAT IS TOOLBOX?

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IWRM

The extent of crisis in water resources management is well known, but how to deal with it is more difficult. If effective, long lasting solutions to water problems are to be found a new water governance and management paradigm is required. Such a new paradigm is encapsulated in the IWRM concept, which has been defined by GWP as 'a process which promotes the coordinated development and management of water, land and related resources in order to maximise the resultant economic and

# GWP ToolBox on-line IWRM library

CASE ST

- Africa
- America
- Asia
- Australia
- Caribbean
- China
- Europe

water management are imposing unsustainably high economic, social and ecological costs on human societies and on the natural environment. Business as usual is neither environmentally sustainable, nor is it sustainable in financial and social terms. As a process of change which seeks to shift water development and management systems from their currently unsustainable forms, IWRM has no fixed beginnings and will probably never end. The global economy and society are dynamic and the natural environment is also subject to change, IWRM systems will, therefore, need to be responsive to change and be capable of adapting to new economic, social and environmental conditions and to changing human values.

IWRM is not an end in itself but a means of achieving three key strategic objectives.

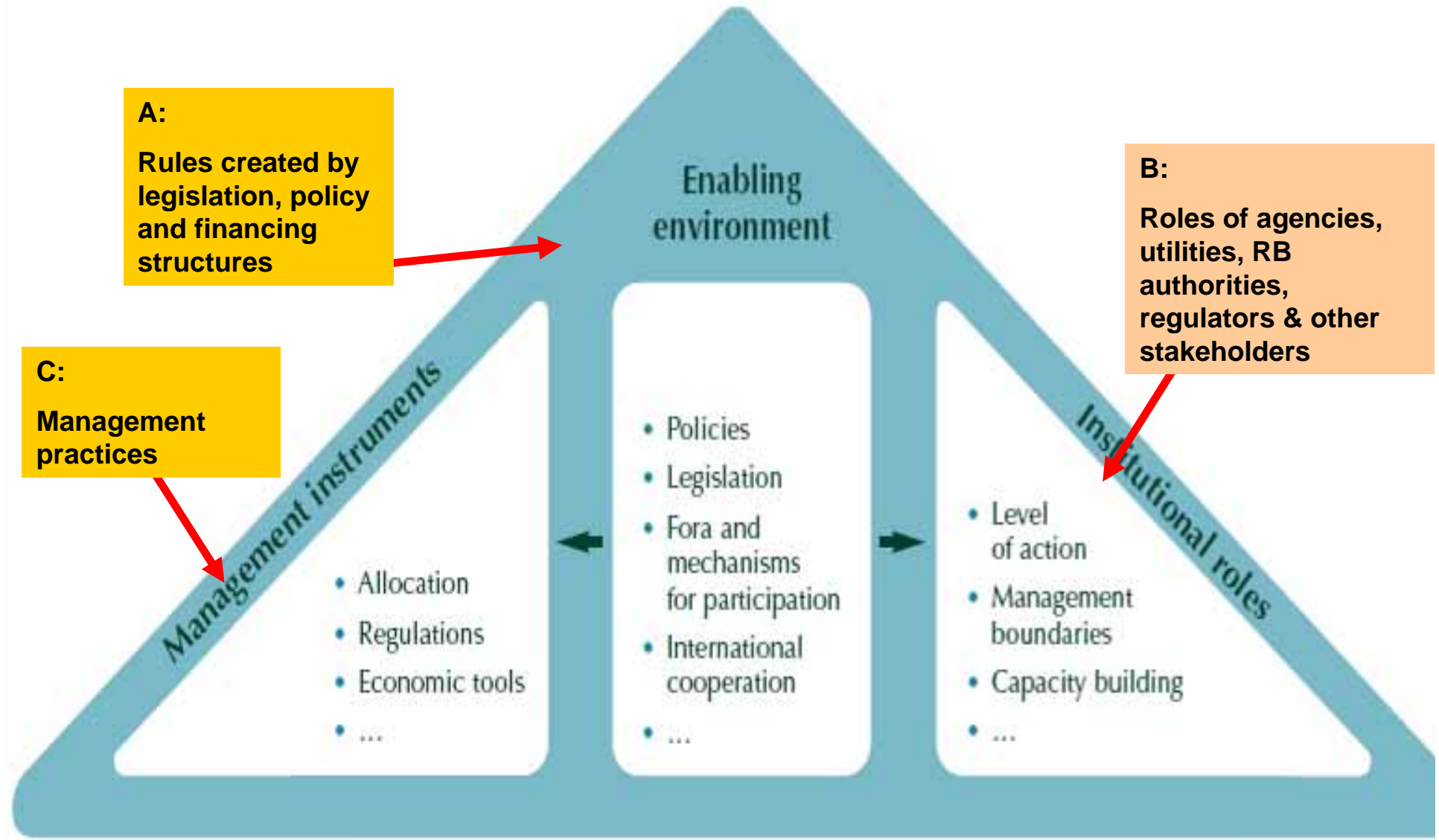
- efficiency to make water resources go as far as possible;
- equity in the allocation of water across different social and economic groups;

# Ecological sustainability

**A:**  
Rules created by legislation, policy and financing structures

**B:**  
Roles of agencies, utilities, RB authorities, regulators & other stakeholders

**C:**  
Management practices



Economic efficiency

Social equity



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### WELCOME TO THE GWP TOOLBOX FOR IWRM

The GWP Toolbox for IWRM provides resources related to the IWRM process and framework. The Toolbox is intended to discuss, analyze and improve the water governance and management. The IWRM Toolbox includes studies submitted by external contributors which have been peer reviewed to facilitate that professionals and specialists engage with a broader community of problems.

**56 tools**

### TOOLS: INDIVIDUAL POLICIES AND GUIDELINES ON IWRM

Altogether 54 different tools are presented in the GWP Toolbox for IWRM.



## TOOLBOX

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• China

• Europe

• Japan

• Mediterranean

• Middle East

## TOOLBOX PARTNERS

• AP Flood Management ▶

• Co-Net ▶

[What is Toolbox?](#)**What is ToolBox?**

The GWP ToolBox comprises an organized collection of case studies, reference documents and reports on water resources management, which have been reviewed. The GWP ToolBox is intended to be an

**C1 WATER RESOURCES ASSESSMENT**

▶ resources management, which have been submitted

▶ reviewed. The GWP ToolBox is intended to be an

▶ to develop the best practices which can enable

▶ to build water services that provide sustainable water for all.

▶ source of knowledge

**C2 PLANS FOR IWRM****C3 EFFICIENCY IN WATER USE****C4 SOCIAL CHANGE INSTRUMENTS****C5 CONFLICT RESOLUTION****C6 REGULATORY INSTRUMENTS****C7 ECONOMIC INSTRUMENTS****C8 INFORMATION EXCHANGE****C7.01 Pricing of water and water services****C7.02 Pollution and environmental charges****C7.03 Water markets and tradeable permits****C7.04 Subsidies and incentives**

It is important to keep in mind that the IWRM process starts with small beginnings. There is no such thing as a free lunch. Policy makers should lead to action atrophy. Policy makers should seize opportunities for reform as circumstances alter and use all windows of opportunity to nudge the reform process forward. A crisis may, for example, provide such a window of opportunity but it will be vital to ensure that the response to a crisis challenges rather than reinforces the status quo. For instance, after a major flood event it is easy to give in to demands for more investment in protection infrastructure, but a policy maker thinking in IWRM terms will want to ask whether there are alternatives such as improved land zoning. Clearly during the process of change sectoral developments will continue, but it is imperative to keep questioning whether such developments are compatible with IWRM and rigorously challenge those that are clearly incompatible.

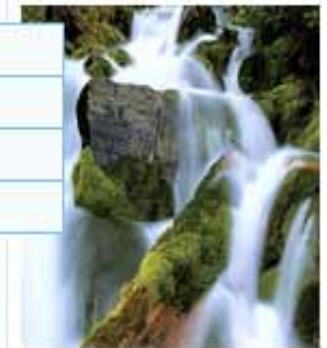
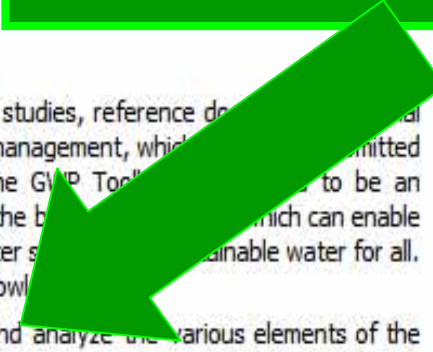
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**Full text on [How ToolBox helps](#)**

**How to use the Tools**

Water problems will usually need a combination of approaches – changes in policies, or new types of planning and information. The tools shown here give a wide range of the types of option available – but the list is probably not complete, and is certainly not prescriptive. The types of tools which can be used, and the way in which they can be combined will vary from place to place, from society to society.

# Tools in ToolBox





# MAIN COMPONENTS

## TOOLBOX

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- B INSTITUTIONAL ROLES
- C MANAGEMENT INSTRUMENTS

Home » Tools » B2.02 Training

## B2.02 Training to build capacity in water professionals

### Characteristics

Training of water professionals is an important tool for capacity building and is necessary across the full range of water organisations. The necessary change in approach can be achieved through specially designed courses, through modification of university courses and through on the job training

### References

[Guidance for engineers on involving men and women in infrastructure projects](#)

[Participation and social assessment: Tools and techniques \(WB toolkit\)](#)

[Strategy for safe drinking water \(Walkerton inquiry\)](#)

[Toolkits for private sector participation in WS&S sector \(WB toolkit\)](#)

[Water: a reflection of land use \(Swedish Natural Science Research Council textbook\)](#)

[Planning Process: Guidance Document #1 \(EC Guidance document\)](#)

[Public Participation: Guidance Document #8, \(EC Guidance document\)](#)

### Related Cases

[Tunisia: Reform of irrigation policy and water conservation \(#19\)](#)

[Turkey: Transfer of irrigation](#)

Public Participation: Guidance Document #8, (...)

http://www.toolbox.webcentrum.eu/index2.php?option=com\_reference&

### Public Participation: Guidance Document #8, (EC Guidance document)

Aims at assisting EU member states to implement Article 14 of the WFD regarding Public Participation. This document can also benefit stakeholders and general public by informing them about the public participation process.

[external link](#)

Short description & external link

- Training of senior managers (e.g. in the value of IWRM and new water innovations) can help ensure capacity building throughout the organisation, and support for training of junior staff



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TOOLBOX

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CASE STUDIES BY REGION

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- Central
- South
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- tralia and Japan
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- iterranean & Middle East

CASE STUDY

Home » Asia » -Central » Cases » Kazakhstan: Institutional reform in water sector to implement IWRM plan (#342)

Kazakhstan: Institutional reform in water sector to implement IWRM plan (#342)

Description

In Kazakhstan the agricultural sector consume 78 % of the country's total water supply and a significant amount is lost through inefficient water use (e.g. leakages through ~~infrastructure~~ account for 30 % of losses and pollution caused by insufficient treatment of wastewater and industrial waste dumping). A decade of budget and staffing cuts has had a dramatic effect on the authorities' ability to manage water. In Kazakhstan there are no water resources problems but a management problem which can be solved through applying the principles of IWRM. In spite that organizational reforms in water management sector were recognized at high political level (new Water Code was adopted in 2003), no actual reforms had taken place at that point. The facilities located in water basin were governed by different management systems though they were bound by unified nature complex and linked to each other through technological processes.

Action taken

The government of Kazakhstan ~~embarked on a~~ water resources management project aimed at strengthening water management organizations and by instituting the practice of IWRM. With support from UNDP and GWP they drafted the IWRM plan. River Basin Councils (RBC) were established in all eight river basins of Kazakhstan. At the beginning there was a negative attitude to creating river basin councils but they managed to overcome and set up a platform for discussion and decision making at basin level. The duration of the project was three years orchestrated by the Water Resources Committee of the Ministry of Agriculture of the Republic of Kazakhstan together with 29 government ministries and agencies. Before the final draft was sent to the Government of Kazakhstan for approval, there was a long process with series of stakeholder's forums with experts and the public to present and obtain feedback on the work plan. In December 2008, the IWRM Plan was endorsed by the Kazakhstan cabinet., thus the RBCs now have stronger position to enforce and implement the national water policy.

Lessons learned

- Training courses, workshops, dialogues, and meetings both within water authorities and outside of "water sector specialists" are important to create an understanding of what an IWRM plan is and how it can be implemented within the country.
- Establishment of RBCs is the beginning rather than the end of the process. A regular training and capacity building of staff is a must.
- The size, shape and structure of RBCs depend on the needs of the river basin and the ideas of the participants and members of the RBC rather than to require uniform arrangements in each river basin.

• America

• As

• Au

• Caribbean

• China

• Europe

• Japan

• Mediterranean

• Middle East

Altogether 54 different tools are presented in the GWP ToolBox. Structurally, the ToolBox is organised in a

## Several features of the web site

### Cases sorted by Region

**CASES: EXAMPLES OF PRACTICAL IMPLEMENTATION OF IWRM**  
Submitted by professionals from all over the world and offer realistic lessons for others by giving examples of how a tool has worked in a given combination and context. Cases are at varying levels of detail and include references to sources of further information. Case studies are peer reviewed through the GWP network.

### REFERENCES: SUPPORTING MATERIAL AND BACKGROUND INFORMATION ON IWRM

In addition, the GWP ToolBox contains references. All the Tools and Cases are linked to reference materials. These range from policy papers, articles, briefing notes, results of research projects, summaries of assistance programs. They also refer to external links and web sites of organizations working in the area of IWRM.

### Contributions from GWP Partners

#### TOOLBOX PARTNERS

ToolBox Partners are institutions and organizations that have played a variety of roles: some have had a leading role in creating the knowledge that is housed in the GWP Toolbox. Others have added significant value to existing content. Others have trained people in how to use the GWP Toolbox. And still others have been keen promoters of the Toolbox's usefulness. GWP is grateful for the contribution of each of these Toolbox Partners.

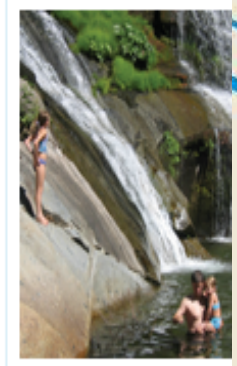
#### Toolbox textbook in other languages to download (pdf):

[French \(447KB\)](#) - [Chinese \(1MB\)](#) - [Portuguese \(1.27MB\)](#) - [Russian \(1,82MB\)](#) - [Spanish \(720KB\)](#)

#### Visit local versions of the Toolbox:

[Malaysia](#) - [Philippines](#)

Language and local versions under development



#### TOOLBOX PARTNERS

- AP Flood Management
- CapNet
- EU NeWater
- Ground Water - MATE
- INBO
- WHO
- Other organizations



shown that an integrated approach can work well, but failure to establish robust institutions and resources regardless of its efforts to develop an IWRM plan. IWRM planning must face the reality that the resulting plans are implemented.

GWP's experiences from national IWRM planning processes include:

- A realistic IWRM plan requires the design of functions, structures and procedures that take into account constraints, the existing institutional structures, the management capacity and the political will.
- Successful IWRM plans need to be aligned with high-priority national development objectives, even if these are outside the water sector.
- Multi-stakeholder involvement in the decision making processes is essential for the success of IWRM plans.
- Economic arguments for financing water resources management must be developed and integrated into the planning process.

GWP invites all countries to share their IWRM plans and strategies. This is not intended to compare, but to share experiences from which we can learn from others all over the world. Also visit the GWP [Catalyzing Change Handbook](#)

**TOOLBOX PARTNERS**

- Europe
- Mediterranean & Middle East

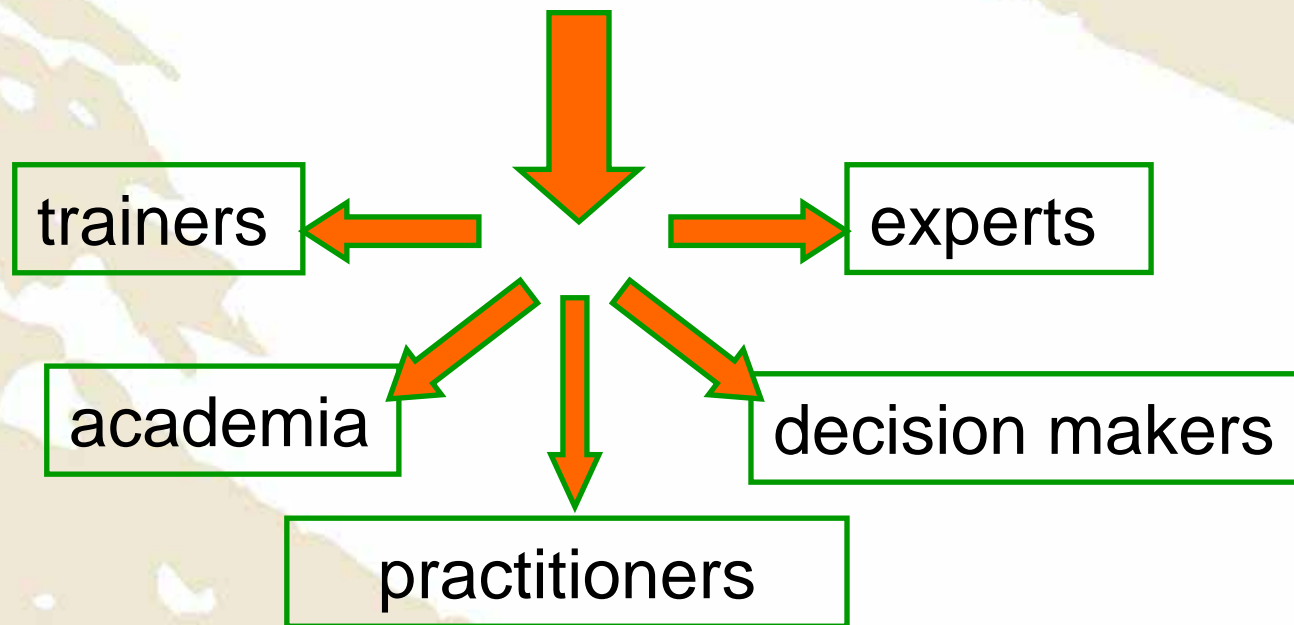
**IWRM PLANS**

- [Plans and strategies](#)
- Africa
- America
- Asia
- Europe

**A special section:  
IWRM plans and  
strategies**

## For Who is this ToolBox? Why we would like to share it?

- **As water is everybody's business.....**



How to contribute?  
How to ask questions?

Click here to contribute

Click here to contact

[www.gwptoolbox.org](http://www.gwptoolbox.org)

Integrated Water Resources Management

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IWRM

WHAT IS TOOLBOX?

ABOUT OUR



## TOOLBOX

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## CASE STUDIES BY

Africa

America

Asia

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## B1.02 Transboundary organisations for water resource management

### Characteristics

Transboundary organisations provide a framework for managing water resources across international boundaries, where there are issues about the management of common (cross-jurisdiction) property

commissions. Traditionally, international organisations have been set up to address a given problem – navigation, flooding; but their remit can be and often has been expanded to tackle wider water problems in the basin. While ministers in each country often wish to retain ultimate responsibility for decisions, it can be helpful to establish some kind of consultative body to broaden the range of stakeholder involvement.

The type of agreement underlying these organisations varies greatly around the world, from ad hoc

[Read details ...](#)

### References

[Getting the private sector involved in water: What to do in the poorest countries](#) (DSE, 1998)

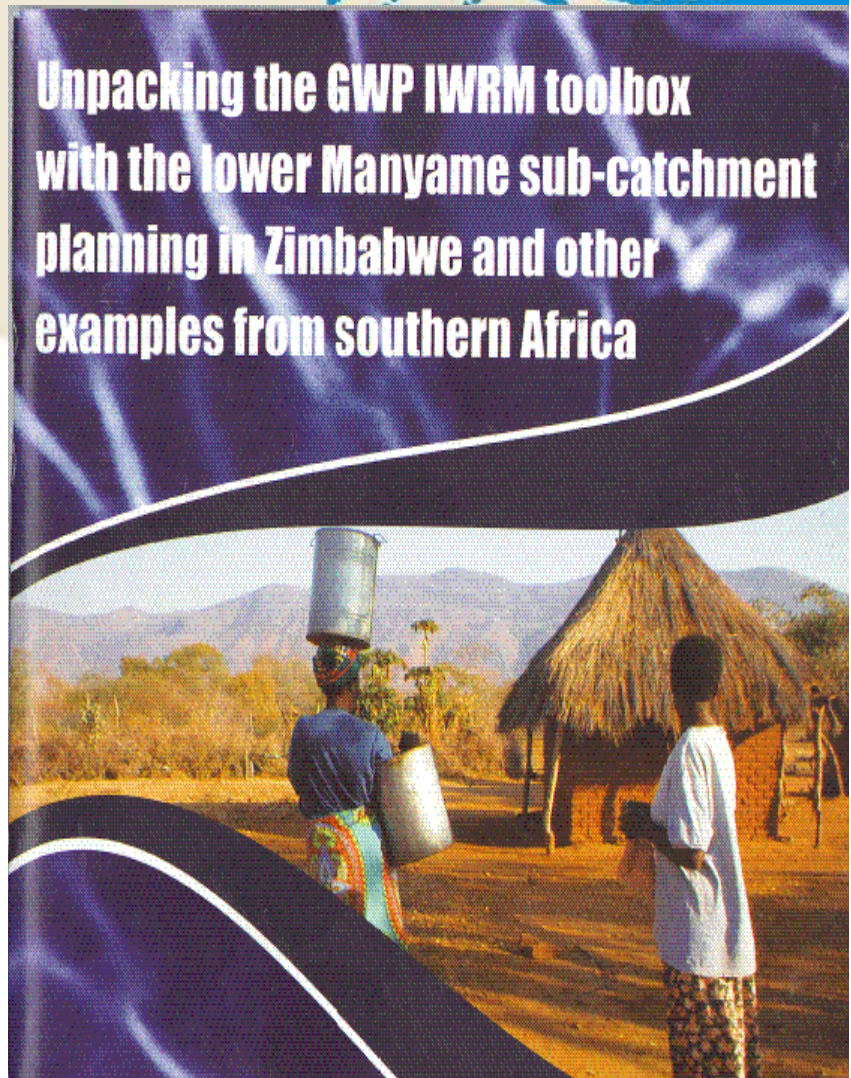
[International watercourses: Enhancing cooperation and managing conflict](#) (WB, 1998)

[Transboundary water management as an international public good](#) (Swedish Ministry of Foreign Affairs, 2001)



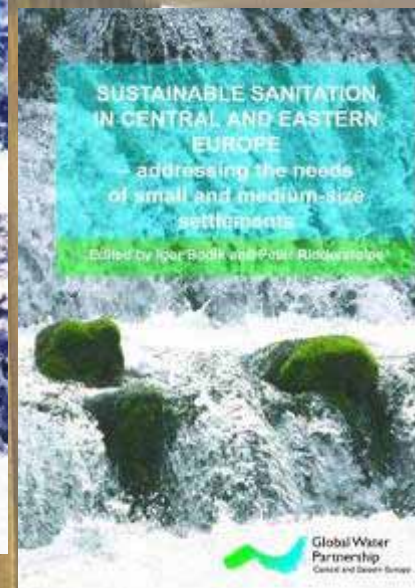
## Example of use

- Project: Unpacking the IWRM tools in a demonstration project (Zimbabwe)
  - Lessons learned in developing IWRM Plan
  - Discussion how each tool is applied in the IWRM plan
  - Publication disseminated to other basins
- ToolBox training for WaterNet students
  - Regular training for MSc IWRM students





# Inter-regional cooperation of CEE and CACENA





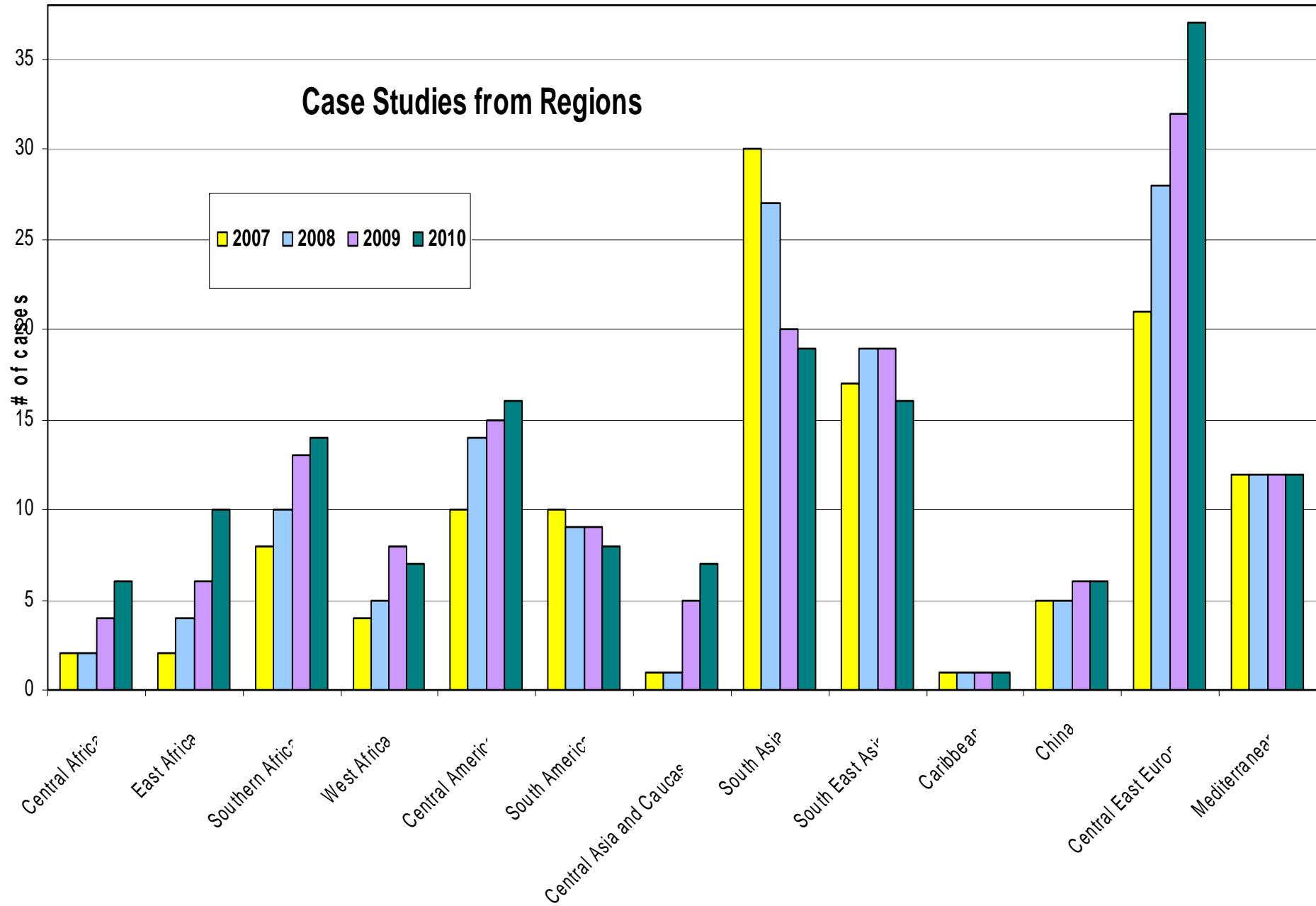
# Lessons learnt from CACENA

- Understanding that **river basins are units** for water resources planning
- Increased awareness that **different sectors** have to work together (including water sectors!!!!)
- **Participatory approach** is not a “break” but “accelerator” of future actions committed





## Case Studies from Regions



# Lessons learnt - captured in GWP publications

**POLICY BRIEF 8**

### Triggering change in water policies

Addressing water security to reduce poverty and environmental degradation, ensuring that water is a key part of national development and growing competition for water. Addressing critical development challenges to water security such as climate change. These goals lie at the heart of the vision and mission of GWP and its partners. But achieving any of these goals will require changes in water policies and institutions. Change is a political process and therefore a negotiated one. It is influenced by a host of factors: history, public perception, development challenges, and social and economic context. There are no universally applicable solutions. Identification, analysis, from experience of change from several countries, elements among the processes and among the factors. This brief is intended to provide practical guidance to those involved in the critical process of social change and learning.

Readers to initiate and sustain policy and institutional change, you will:

1. A sound research backed by evidence-based information: What needs to be changed and why, and what is the highest priority level and the understanding of the cause for change.
2. A strategy for change: A clearly defined approach for promoting change, based on the best of the global system and the local to build evidence and create successful teams. The strategy must address these subsequent questions:
  - a realistic assessment of the change;
  - the demand for change; and
  - institutional or implementation and impact.
3. A team capable for change: address resources, cross, create political appetite, and explore strategic link within and across institutions.

**Box 1: Key questions to ask when crafting a strategy for change**

- What is the desired change and why is it needed?
- What will be the benefits of change, and how will these benefits be distributed?
- What will be the costs, and who will bear them?
- Which groups or actors are likely to oppose the change? Who has a vested interest in maintaining the status quo?
- Which actors (or coalitions of actors) will push forward and implement the change?
- What can realistically be done to address conflicting conditions and create an enabling environment for institutional transformation?
- How can the change process and processes, resources, constraints, and practitioners—play a more effective role in supporting change processes?
- How can capacity be built during the course of implementing the change that look into and be used to guide the process?

Source: Adapted from Murray-Tingle, et al., Policy and institutional reform: The road to the possible in Water for People. A Comparative Assessment of Water Management Reforms and Policy Options. London: Earthwatch Institute International Water Management Institute, 2008.

**TAC BACKGROUND PAPERS NO. 4**

### Manejo integrado de recursos hídricos

Asociación Manifiesto de Agua (GWP)  
Centro de Consejo Técnico (EAC)

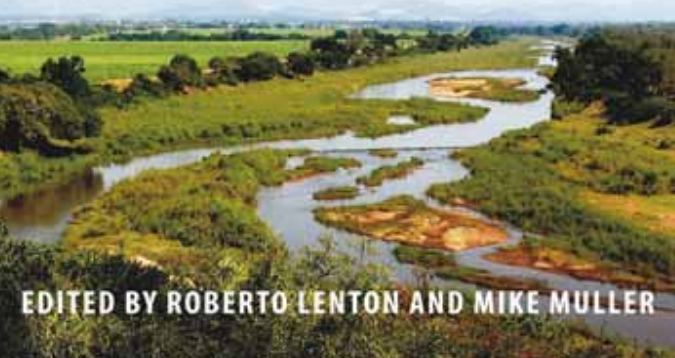
**Perspectives on water and climate change adaptation**  
Better water resources management - Greater resilience today, more effective adaptation tomorrow

Coastal Water Partnership



## INTEGRATED WATER RESOURCES MANAGEMENT IN PRACTICE

Better water management for development



EDITED BY ROBERTO LENTON AND MIKE MULLER

- [www.gwpforum.org](http://www.gwpforum.org)
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- Thank you for attention